



Welcome to Vaca and Kirby Dental. We are so honored you have chosen our dental team to take care of you and your smile! We envision dentistry as a critical way in which we are improving the oral health and overall health of the patient. We want you to know what you can expect from us at your initial appointment.

- You will be greeted by our front staff and your patient paperwork reviewed.
- A member of our clinical team will then take you to the appropriate operator. Depending on your scheduled appointment, time is allowed to discuss your needs, take necessary digital photographs for proper diagnoses with our state-of-the-art equipment and proceed with the appointment. Whether this appointment is with our hygienist or as an emergency, we will provide you with a service level that exceeds your expectation.
- After an exam by either Dr. Vaca or Dr. Kirby, your needs and what is important to you will be discussed. We believe that your dental care begins with our relationship.
- A treatment plan, if needed, will be designed specifically for you by the doctor, and fully explained by the treatment coordinator.
- At checkout, we will collect payment for your service, reconfirm your insurance or discuss other payment options through Care Credit and Lending Club, if needed.

Our team strives to deliver the highest quality service to you in a comfortable and tranquil setting. We want to make sure you are pleased with your visit. Please take the time to write us a **Google** or **Facebook** review. We take patient satisfaction seriously and value your opinion. Referrals are the greatest compliment you can provide.

OUR COMMITMENT TO YOU

Our Dental Warranty

If within five years our crowns, porcelain veneers, or onlay/inlay break or fracture, and the tooth is still viable, we will replace, at no charge, any crown, porcelain veneer, onlay/inlay with the same materials. You **MUST** fulfill your commitment below.

YOUR COMMITMENT TO YOUR DENTAL HEALTH

- You **MUST** visit our office a minimum of 2 times per calendar year for professional cleanings, evaluation of restorations and oral cancer screenings.
- If periodontal disease treatments are recommended, 4 Periodontal Maintenance cleanings per calendar year are required.
- Complete all recommended treatment in the quadrant within a timely period, in our office, as gum infection and bacterial decay can spread quickly from tooth to tooth
- Patients with certain systemic diseases or complications, taking chemotherapy or radiation, or certain medications causing dry mouth may invalidate warranty.

Date: _____

Signature: _____